

# A GOOD INTERNSHIP IS NEVER HANDS-OFF.

SHARE YOUR PASSION FOR GETTING HANDS-ON WITH US.



With its brands BMW, MINI and Rolls-Royce the BMW Group is one of the world's most successful premium manufacturers of automobiles and motorcycles as well as a provider of premium services for individual mobility. The engine for the intensity and attraction of our products and services is the passion of our employees.

## **Internship digital platform, CRM and customer experience projects (m/f/x).**

At our location in Salzburg we manage 12 growth markets of the sales region Central and Southeastern Europe.

### **Tasks:**

- Support CS markets within online platform & CRM processes to ensure a homogeneous landscape and legal compliance.
- 2nd level support for business related tickets for the online infrastructure
- Track and process ongoing system problems and requirements.
- Maintenance of established online platform and CRM processes.
- Design training documents and conduct trainings for market and retailer team members.
- Roll out of new processes within digital environment and CRM environment.

### **Qualifications:**

- Project management skills to steer projects in an international environment.
- High flexibility to work on multitask assignments.
- International orientation with ability to work in a culturally diverse environment.
- Fluent in English and German. Other languages desirable.
- Excellent computer skills including MS Office (Excel, PowerPoint).

### **Further information:**

Employment type: **Internship/full time**

Earliest starting date: **01.12.2020**

Duration: **12 months**

Salary: **€ 1.750,- gross per month**

We are looking forward to receiving your online application via [www.bmw.at/karriere](http://www.bmw.at/karriere).

### **Contact**

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